

In response to your questions, please find the following.

The Curaçao Gaming Authority (CGA) welcomes questions regarding its role and responsibilities as the regulator of the gaming sector in Curaçao.

Public confidence in the regulatory framework is important, and the CGA recognizes the public interest in understanding how the licensing and supervisory system operates.

As the statutory regulator under the National Ordinance on Games of Chance (LOK), the CGA is responsible for the licensing and supervision of online gaming operators and suppliers in Curaçao. As the authority, we are also responsible for overseeing compliance with the regulatory framework and taking action where appropriate under the law.

A number of the questions submitted concern individual licensees, specific applications, internal supervisory processes, staffing matters, contractual arrangements, and other information that is confidential by nature. As a matter of policy and in accordance with our legal obligations, the CGA does not comment on individual licensees, ongoing supervisory matters, specific applications, or confidential commercial arrangements.

The CGA can confirm that all license applications are assessed in accordance with the applicable legal and regulatory requirements. This includes the review of information relating to corporate structure, ownership, beneficial ownership, governance, and other information required by law. Where necessary, applicants may be required to provide additional documentation or clarification. Applications that do not meet the applicable requirements may be refused.

The supervision of the online gaming sector is conducted on a risk-based basis. As is common practice among regulators internationally, the CGA uses a combination of licensing requirements, compliance obligations, reporting requirements, monitoring activities, and enforcement powers to fulfill its statutory responsibilities. Continuously we evaluate our supervisory approach to ensure that it remains effective and proportionate to the risks within the sector.

Regarding activities in foreign jurisdictions, license holders remain responsible for complying with the laws and regulations applicable in the jurisdictions where they offer or market their services. The CGA expects its licensees to operate responsibly and within the boundaries of applicable legal requirements.

The CGA does not publicly discuss individual operators or allegations relating to specific licensees. The existence of a license does not exempt any operator from regulatory oversight. Where CGA receives information that may warrant regulatory review, such matters are assessed in accordance with the applicable legal framework and established regulatory procedures.

Questions have also been raised regarding the use of external service providers. Like many modern regulators and public-sector organizations, the CGA utilizes external expertise and technology where necessary to support its operations and the ongoing development of its regulatory framework. Such support does not transfer regulatory authority. Decisions relating to the granting, refusal, suspension, or revocation of licenses remain exclusively within the authority of the CGA.

The implementation of the LOK has required the transition of a significant international industry into a new regulatory framework. This has been a substantial undertaking for CGA and for the sector as a whole. The CGA remains focused on strengthening supervision, promoting compliance, safeguarding the integrity of the licensing system, and ensuring that Curaçao's regulatory framework continues to develop in line with its statutory objectives.

The CGA remains committed to carrying out its duties independently, professionally, and in accordance with the laws of Curaçao.

Kind regards,

Darby Suriel-Hernandez

Executive Secretary

Curaçao Gaming Authority